

2008-2-21-0

192311

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

Quarter: January - MarchYear: 2008Vanco Direct USA, LLC

(Company Name)

Daisy Vats, Senior Corporate Tax Accountant

(Signature & Title)

200 S. Wacker Dr., Ste. 1600

(Street/P.O. Box #)

Chicago, IL 60606

(City, State, Zip Code)

	<u>January 2008</u>	<u>February 2008</u>	<u>March 2008</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: _____
_____RECEIVED
MAY 15 2008